

Main Office:  
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September 14, 2015

Dear Customer:

Effective September 28, 2015 Cowboy Industries will no longer be able to receive units on a 24/7 basis. Posted yard hours will be Monday thru Friday 8:00 AM to 4:00 PM only. No other times are permitted.

Cowboy's yards will now have a Yard Attendant present to inspect all returned boxes. The driver returning the boxes will be required to sign an inspection form on behalf of the company they are returning the box for. If a box is rejected, for any reason, the driver will be responsible for contacting the company they are hauling for to determine whether the box is to be returned to location or if the company wishes to leave the rejected box. The company will be charged labor and parts to enable Cowboy Industries to re-rent the rejected box. If a box is dropped after posted hours there will be a fee charged to the rental customer to move the box. If there is any damage the customer will be charged accordingly.

Please be advised the condition of the unit is the responsibility of the customer renting the unit, until it is inspected and signed off by a Cowboy Industries attendant.

Signs are posted at our yards regarding our new drop off hours. Please inform your transportation companies of our new hours and policies.

As a reminder we have a web address email [rentals@cowboyscontainers.com](mailto:rentals@cowboyscontainers.com) that is specific for any account questions.

We understand the challenges we all face with new procedures, however, streamlining this process will allow us to ensure we are providing you, our customers, with the best possible equipment. We value our customers and appreciate your continued business.

Regards,



Elizabeth Eshenbaugh  
Cowboy Industries LLC